

Setting up Mac Mail for Xipline E-mail

1. Open Mail.
2. Click Preferences on the Mail bar.
3. Click the plus arrow at the bottom of the accounts window.
4. The Add Account window will display.
5. Type your first and last name in the box as you would like it to appear.
6. Next, type in your email address and then your password.
7. Account type should be POP
8. Incoming Mail server: pop.xipline.com
9. User name needs to be your FULL E-mail address (ex. support@xipline.com)
10. Enter your password.
11. Click continue
12. If it comes up verify certificate click connect
13. The Outgoing mail server is: smtp.xipline.com
14. Make sure use only this server is clicked
15. Check Use authentication
16. User name is your full email address, then enter your password.
17. If it comes up verify certificate click connect
18. Uncheck use Secure Socket Layer(SSL) Authentication :Password
19. Click Continue, then create.
20. Once it's created highlight the account you created.
21. Under account information under the SMTP drop down menu select edit server list.
22. Once that screen opens select the advanced menu and make sure use Secure Socket Layer(SSL) is unchecked.