

**XIPLINE™ BROADBAND INTERNET SERVICE
PRODUCT DEFINITION AND
MINIMUM EQUIPMENT REQUIREMENTS**

Xipline offers multiple levels of broadband Internet service (“Service”). This document defines the levels of Service, detailing the various components included with the Service. This document also describes the minimum equipment you must have to receive the Service. We reserve the right to change the products and minimum equipment requirements without notice.

Xipline Residential Basic Service

Maximum transfer rate: Downstream – up to 3 mbps, Upstream – up to 384 kbps
5 e-mail addresses, each with a 1000mb storage capacity
24/7 tech support
Web access to email through <http://webmail.xipline.com>
Single dynamically-allocated IP address
No static IP address available

Xipline Residential Silver Service

Maximum transfer rate: Downstream – up to 6 mbps, Upstream – up to 1 mbps
5 e-mail addresses, each with a 1000mb storage capacity
24/7 tech support
Web access to email through <http://webmail.xipline.com>
Single dynamically-allocated IP address
No static IP address available

Xipline Business Basic Service

Maximum transfer rate: Downstream – up to 3 mbps, Upstream – up to 384 kbps
5 e-mail addresses, each with a 1000mb storage capacity
24/7 tech support
Web access to email through <http://webmail.xipline.com>
Single dynamically-allocated IP address
Static IP address available upon request

Business Silver

Maximum transfer rate: Downstream – up to 6 mbps, Upstream – up to 1 mbps
5 e-mail addresses, each with a 1000mb storage capacity
24/7 tech support
Web access to email through <http://webmail.xipline.com>
Single dynamically-allocated IP address
Static IP address available upon request.

Minimum Equipment Requirements

PC (Intel or AMD processor)

Operating system

Windows 2000 service pack 4

Windows XP

Windows Vista

Windows 7

Linux (customer supported - no operating system support available from Xipline for Linux)

Networking

Available Ethernet port (RJ45 connector) or available PCI slot

Software

A functional web browser (ie. Internet Explorer, Mozilla Firefox, etc.)

Anti-virus application with current subscription to definitions (ie. Zone Alarm, Norton Anti-Virus, etc.)

Apple "MAC"

Operating system

MAC OS X 10.4 and newer

Networking

Available Ethernet port (RJ45 connector)

Software

A functional web browser, (ie. Safari, Mozilla Firefox, etc.) (only if access to Xipline's webmail is necessary)